RV and Trailer Rental Damage and Deposit Policy

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1. What the deposit is for

This Damage and Deposit Policy ("Policy") is part of the rental agreement between **[Business name]** ("Owner") and the Renter named below. The security deposit protects the Owner against costs the Renter is responsible for under the rental agreement. It is not a fee, not a payment toward the rental, and not a limit on what the Renter owes.

- **Renter:** [full name], [phone], [email]
- **Rental:** [unit], from [date] to [date]

2. The amount and how it is held

The security deposit is **[amount]**. It is held as an authorization on the Renter's card [when]. No money is taken from the Renter's account while it is held. For rentals too long for a card hold, the Owner may charge the deposit instead and refund it under section 3; the Renter will be told which applies before the rental begins.

The Renter must keep a valid card on file for the whole rental and until the deposit is released.

3. When it is released

The Owner will inspect the unit within [Inspected within (days after return)] days after it is returned and checked in. If nothing is owed, the hold is released, or the charged deposit refunded, within [number] days after return. A released hold can take the Renter's bank a few days to show; a refund can take 5 to 10 business days to post.

If the Owner has told the Renter of a possible charge within that time, the deposit may be held until the amount is known, and in any case no longer than 30 days after return unless the Renter agrees in writing.

4. What it may be used for

The deposit may be applied to any amount the Renter owes under the rental agreement, including:

Item	How it is charged
Insurance deductible on a damage claim	The deductible that applies to the rental, see section 6
Damage to the unit or its equipment	Repair cost, see section 5
Missing items	Replacement cost of the same or equivalent item
Cleaning beyond normal use	[amount], or the actual cost if higher
Holding tanks returned full	[Dump fee (tanks returned full)]
Fuel or propane not replaced	The cost to refill plus the Owner's time at [Owner's labor rate (per hour)] per hour
Late return	[amount]
Tolls, tickets, fines and towing from the rental period	The amount charged plus any administrative fee the issuer adds
Smoking, pets or other rule violations set out in the rental agreement	The fee stated in the rental agreement

Normal wear from ordinary use is not charged.

5. How damage is assessed and priced

- The unit's condition is recorded with photographs at pickup or delivery and again at return, and both parties may add their own.

- Damage not shown at pickup and present at return is the Renter's responsibility, whether or not the Renter caused it, except damage caused by a defect in the unit or by the Owner.
- Repairs are priced by a written estimate or invoice from a repair shop, or, for work the Owner does, by parts at cost plus the Owner's time at [Owner's labor rate (per hour)] per hour. The Renter may ask for a second estimate at the Renter's cost.
- The Owner may charge the estimate before the repair is done; if the final invoice is lower, the difference is refunded.
- Lost rental income while the unit is repaired is not charged against the deposit, but may be claimed under the rental agreement.

6. The insurance deductible

If damage is covered by insurance or a protection plan, the Renter owes the deductible, and the deposit is applied to it first. If the deductible is more than the deposit, section 7 applies. If the claim is denied because of the Renter's use of the unit in breach of the rental agreement, the Renter is responsible for the full cost of repair.

7. When costs exceed the deposit

If the amounts owed are more than the deposit, the Renter authorizes the Owner to charge the balance to the card on file, up to [maximum amount], after sending the itemized statement in section 8. Any amount above that is due within 7 days of the statement. Unpaid amounts may be referred for collection, with the Renter responsible for reasonable costs of collection where the law allows.

8. Statement and disputes

Within [Itemized statement sent within (days after return)] days after return, the Owner will send the Renter an itemized statement of any amount kept, with the photographs, estimates or receipts that support it, to the email on the booking. The Renter may respond in writing within 7 days. The Owner will consider the response and reply in writing. Nothing in this section stops either party from pursuing other remedies allowed by the law of [state].

9. Marketplace bookings

For a rental booked through a marketplace or platform, that platform's security deposit, protection and claims rules govern, and where this Policy differs from them, the platform's rules apply. This Policy applies in full to rentals booked directly with the Owner.

10. Acknowledgement

Renter: I have read this Policy, I understand what the deposit may be used for and how damage is priced, and I authorize the charges in sections 4 to 7.

Signature: _____ Date: _____

Owner: [Business name], by [name, title], [Email]

Signature: _____ Date: _____